October 16–18 2008
Hilton Alexandria
Mark Center
Alexandria, VA

National Conference on Disability Inclusion & National Service
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Welcome to the 2008 National Conference on Disability Inclusion and National Service: Acting Today to Shape the Future. This conference will offer opportunities for learning, reflection and celebration. Over the next several days we hope to inspire current and future leaders to direct the shape of disability inclusion in national service and enhance the ethic of service and volunteering in the disability community.

We are honored to have keynote speakers and workshop presenters who will share the latest trends in the disability community and offer suggestions about how these concepts can be applied to the service environment. Together, we will share our collective expertise in more than 30 workshops designed to identify innovative strategies and promising practices.

Finally, we will recognize individuals and organizations that have advanced the ideal that Americans with disabilities are valuable contributors to their communities. We hope that Acting Today to Shape the Future will be an exceptional networking and learning experience. Together, we will lead the way to an even more inclusive future in national and community service.

The 2008 National Conference on Disability Inclusion and National Service: Acting Today to Shape the Future is made possible through a cooperative agreement, with the Corporation for National and Community Service, to ensure the full inclusion of people with disabilities in national and community service.
Keynote Speakers

Opening Plenary Luncheon (October 16)
12:00 PM - 2:00 PM
Location: Plaza Ballroom B & C

Keynote Speaker:

Glenn T. Fujiura, PhD
Associate Professor and Director of Graduate Studies, PhD
Center Director, Center on Epidemiology and Demography of Disability

Dr. Glenn Fujiura is Associate Professor of Human Development in the University of Illinois Chicago College of Applied Health Sciences where he serves as the Director of Graduate Studies. Dr. Fujiura’s research interests converge on the use of demographics and epidemiology as policy analysis tools in disability. His recent work focuses on issues of poverty, risk, family policy, the intersection of race and ethnicity and disability, and on the statistical surveillance of disability. Dr. Fujiara’s current major projects include a National Institute on Disability and Rehabilitation Research (NIDRR) research and demonstration project on demographic trends and emerging risks in disablement and an epidemiological study of disablement in the third world using data from the World Bank. He has worked extensively in both the creation of large national data sets in intellectual disabilities and developmental disabilities, and in the secondary analysis of national statistical surveillance systems. He was a 1999 recipient of the National Rehabilitation Association’s Switzer Scholar award, and has just completed an appointment to the President’s Committee on People with Intellectual Disabilities.
Breakfast Plenary (October 17)
Time: 8:30 AM - 10:00 AM
Location: Plaza Ballroom B & C

Keynote Speaker:

John D. Kemp, Esq.
Principal
Powers, Pyles, Sutter & Verville

John D. Kemp, a principal in the firm, has a federal law and legislative practice in the areas of disability, rehabilitation, health care, and nonprofit organizations. Mr. Kemp graduated from Georgetown University in 1971 and from Washburn University School of Law in 1974. Mr. Kemp was awarded an Honorary Doctorate of Law from Washburn University School of Law in May 2003.

In 2006, Mr. Kemp received the Henry B. Betts Award, the most prestigious award within the national disability community, which honors an individual whose work and scope of influence have significantly improved the quality of life for people with disabilities. In 2003, Mr. Kemp received a special New Freedom Initiative award from the US Department of Health and Human Services in recognition of his “ongoing commitment and strong leadership in improving the quality of life for persons with disabilities.”

Mr. Kemp has served as Chief Executive Officer of United Cerebral Palsy Associations, VSA Arts and Half the Planet Foundation, and serves in that capacity for Disability Service Providers of America, a lobbying trade association. He has served as General Counsel and Vice President - Development for the National Easter Seal Society and managed a law firm that advised companies on state and federal civil rights, employment and education laws and policies regarding persons with disabilities. Kemp & Young, Inc. developed management training programs, offered consulting services, and edited and published the “Disability & Employment Reporter,” a monthly legal and legislative newsletter for employers.
Closing Luncheon & Awards Ceremony (October 18)
12:00 PM - 2:00 PM

Keynote Speaker:

Jonathan Kaufman
Founder, DisabilityWorks, Inc.

Born with cerebral palsy, Jonathan Kaufman’s disability has been a profound part of his personal, academic, and professional life. Whether hiking in the Ecuadorian highlands with his family, skiing down a mountain or rappelling down the side of a cliff in the Middle East to the simplicity of tying his own shoes one-handed he has pushed the idea that anything is possible if given the will. Mr. Kaufman believes that our goal is to make impediments into inconveniences, to see disabilities as challenges. Acting upon this philosophy, Mr. Kaufman’s focus has been to give people with disabilities the tools to interact with the world around them and provide greater independence.

Understanding his mission, he focused his college career at Sarah Lawrence College and Oxford University on studying disability lifestyle, work, and policy issues. He continued his graduate work by immersing himself in the many nuances of disability and aging studies at the University of Chicago (MA, Psychiatric Social Work/Human Development, AM, Public Policy) and Columbia University (M.Phil, Cultural Anthropology, PhD Applied Anthropology).

Beginning in 2000, Mr. Kaufman founded DisabilityWorks, Inc., a strategy/consulting firm that helps corporations, government agencies, and educational institutions develop strategies and initiatives that add value to those institutions and improve the quality of life for people with disabilities.

Along with running DisabilityWorks, Inc., Mr. Kaufman helped to spearhead the Graduate Program in Disability Studies at the City University of New York (Graduate Center) where he holds a teaching position as Adjunct Professor of Disability Studies and Fellow at the John F. Kennedy Jr. Institute for Workers Education. As of the summer of 2005 Mr. Kaufman helped to launch The Adaptations Program, the first initiative of its kind in the United States that serves young adults in their 20s and 30s with learning disabilities and those on the autistic spectrum to provide social skills and job development strategies. He functioned as its Co-Director until the summer of 2008.

Mr. Kaufman believes that the future of people with disabilities has never been brighter. His ultimate goal is to push people with disabilities to their fullest potential and uncover their true ABILITY!
Day One: Thursday, October 16, 2008
Theme for the Day: Imagining a Totally Inclusive Future

Opening Plenary Luncheon
12:00 PM – 2:00 PM
Location: Plaza Ballroom B & C

Media & Resource Room
2:00 PM—5:30 PM
Location: Plaza Ballroom I

Workshop Block A
2:00 PM—3:30 PM

[A:1] The Future... in Universal Design (Part I)
Location: Arbors

[A:2] Recruitment Strategies in a Web 2.0 World
Location: Juniper

[A:3] Effective Design and Practices for Inclusive Mentoring Programs
Location: Walnut

[A:4] Fostering Lifelong Volunteering -- Start 'em Young
Location: Aspen

[A:5] A History and Overview of the Corporation for National and Community Service
Location: Plaza Ballroom II & III

Location: Magnolia

Afternoon Break
3:30 PM—4:00 PM
Location: Plaza Ballroom Foyer
Workshop Block B
4:00 PM—5:30 PM

[B:1] The Future... in Universal Design (Part II)
Location: Arbors

[B:2] Cyber Service: Volunteering Unbound by Space, Place or Time
Location: Juniper

[B:3] National Service: An Appealing Option for Youth in Transition
Location: Aspen

[B:4] So You Wanna Become a National Service Participant...
Location: Plaza Ballroom II & III

[B:5] Program Spotlight: Diocese of Providence - Communities Connected AmeriCorps
Location: Walnut

[B:6] Inclusion Practices from Around the World
Location: Magnolia

Evening Film: Including Samuel
Time: 7:30 PM—9:00 PM
Location: Plaza Ballroom 1

Day Two: Friday, October 17, 2008
Theme for the Day: Building Skills & Tools to Create a Totally Inclusive Future

Media & Resource Room
8:30 AM – 6:00 PM
Location: Plaza Ballroom I

Breakfast Plenary
Time: 8:30 AM – 10:00 AM
Location: Plaza Ballroom B & C
Workshop Block C
10:30 AM – 12:00 PM

[C:1] Volunteer Service: A Path to Employability
Location: Juniper

[C:2] Exploring the Dynamics between Benefits Programs and National Service
Location: Aspen

[C:3] Nothing for Us Without Us: Preparing and Responding to Disasters
Location: Magnolia

[C:4] Telling Your Story to Attract Partners, Members and Volunteers
Location: Arbors

[C:5] On Becoming an AmeriCorps State Program
Location: Walnut

[C:6] Workin’ & Volunteerin’ – Integrating Volunteering into Your Lifestyle
Location: Plaza Ballroom II & III

Networking Lunch
12:00 PM – 2:00 PM
Lower Level Foyer & Ballroom

Workshop Block D
2:00 PM - 3:30 PM

[D:1] Building Strategic Partnerships to Foster Inclusion
Location: Arbors

[D:2] Veterans who Volunteer
Location: Aspen

[D:3] So You Wanna Start a State Inclusion Team...
Location: Juniper

[D:4] A Primer on Disability Requirements for CNCS Grantees
Location: Ballroom II & III
**Workshop Block E**

4:00 PM - 5:30 PM

[E:1] Telling My Story: Inclusion in Action  
*Location: Arbors*

[E:2] Program Spotlight: Advancing Inclusion within a National Network  
*Location: Walnut*

[E:3] The Paradigm Has Shifted...  
*Location: Magnolia*

[E:4] Making Accommodation Possible through Assistive Technology Tools  
*Location: Aspen*

[E:5] Inclusion Outcomes & Indicators of Success  
*Location: Juniper*

*Location: Plaza Ballroom II & III*

**Networking & Poster Session**

5:30 PM – 7:30 PM  
*Location: Lower Level Foyer*

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**Day Three: Saturday, October 18, 2008**  
**Theme: We Have Come a Long Way – Now, Let’s Shape the Future!**

**Media & Resource Room**  
8:30 AM – 11:30 AM  
*Location: Plaza Ballroom I*
Workshop Block F
8:30 AM - 10:00 AM

[F:1] Collaborating for Success: State Commissions & Disability Organizations
Location: Ballroom II & III

Location: Magnolia

[F:3] Advancing Knowledge and Practice: Replicable Strategies from CNCS Disability Inclusion Outreach Grantees
Location: Arbors

Location: Aspen

[F:5] Using Assistive Technology to Live Independently
Location: Juniper

Workshop Block G
10:30 AM - 12:00 PM

[G:1] Look at What We’ve Done Together: Success Stories from State Inclusion Teams
Location: Aspen

[G:2] Strengthen Your Community through a National Service Program
Location: Juniper

[G:3] History and Overview of Disability Law and Implications for National Service Programs
Location: Arbors

[G:4] Open Space – Disability Coordinators Table Topics
Location: Ballroom II & III

[G:5] Recruitment: Old School Style
Location: Magnolia

Closing Luncheon & Awards
12:00 PM – 2:00 PM

Schedule at-a-Glance
DAY ONE: THURSDAY, OCTOBER 16

Theme for the Day: Imagining a Totally Inclusive Future

Opening Plenary Luncheon
12:00 PM – 2:00 PM
Location: Plaza Ballroom B & C

Speakers:

Nicola Goren, Chief of Staff
Corporation for National and Community Service

Jewel Bazilio-Bellegarde, Senior Training & Disability Inclusion Officer
Corporation for National and Community Service

William Kiernan, PhD, Director
Institute for Community Inclusion/University of Massachusetts Boston

Paula Sotnik, Project Director
National Service Inclusion Project
Institute for Community Inclusion/University of Massachusetts Boston

Video Welcome Address:

The Honorable Kathleen Kennedy Townsend
As an active proponent of national and community service, Kathleen Kennedy Townsend has been a key player in the development of numerous laws that have helped to better the lives of thousands of people. As Maryland’s Lieutenant Governor, she made it a point to improve educational standards in public school districts, fight crime, and work towards an economy that left no one behind. Due to Ms. Kennedy Townsend’s efforts, Maryland was one of the first states to enact legislation requiring that all high school students perform community service before graduation. Townsend spent seven years as the founder and director of the Maryland Student Service Alliance.

Keynote Speaker:

Glenn T. Fujiura, PhD
Associate Professor and Director of Graduate Studies, PhD
Center Director, Center on Epidemiology and Demography of Disability

Dr. Glenn Fujiura has a dedicated commitment and the ability to shape disability policy. Dr. Fujiura will speak of socioeconomic trends and how they have contributed to the growth of the population categorized as individuals with disabilities, making disability an important issue for policymakers, even though its definition is often a point of contention.
Media & Resource Room
2:00 PM – 5:30 PM
Location: Plaza Ballroom I

The Media & Resource Room is a drop-in space for all conference participants to learn more about inclusive materials and products available throughout the national network. Products in the Media & Resource Room include a varied selection of brochures, videos, training tools and outreach materials, which will be of interest to most conference attendees.

Thursday, October 16, 2008
Workshop Block A
2:00 PM – 3:30 PM

[A:1] The Future... in Universal Design (Part I)
Location: Arbors
Universal Design creates a functional and welcoming environment that can be accessed by everyone. This interactive workshop will provide an overview of Universal Design (UD) principles and concepts for physical and learning environments and its application to National Service programs. Presenters will discuss a case study of successful UD implementation in an AmeriCorps program and engage participants in hands-on activities.

Presenters:

Karla Kmetz, Project Specialist
Association of University Centers on Disabilities

Sue C. Lin, MS, Project Director
Association of University Centers on Disabilities

[A:2] Recruitment Strategies in a Web 2.0 World
Location: Juniper
This session will enhance your capacity to develop dynamic techniques to individualize your message and brand to effectively and accessibly engage potential members and volunteers in national service. Learn more about how social networking sites including Facebook and Twitter can attract individuals from a diverse member pool. Most importantly, speakers will review what you need to know to ensure compliance with federal accessibility standards.

Presenters:

Jeff Coburn, Senior Web Specialist
Institute for Community Inclusion, University of Massachusetts Boston

Jason Scott, Training Officer
Corporation for National and Community Service
[A:3] Effective Design and Practices for Inclusive Mentoring Programs

Location: Walnut

Mentoring has become a powerful way to engage participants in programs and to develop meaningful partnerships within the community. Would you like to learn how to promote mentoring within your organization for adult mentors and youth with disabilities? Effective practices and tools will be shared to actively engage mentees and mentors and to build the capacity of mentoring programs through networking and collaborations in your community.

Presenters:

Rebecca Cokley, Project Coordinator, National Consortium on Leadership & Disability for Youth
Institute for Educational Leadership

Kevin R. Web, Program Officer
Mitsubishi Electric America Foundation

[A:4] Fostering Lifelong Volunteering -- Start ’em Young

Location: Aspen

Findings show that not only do service-learning activities foster a life-long ethic of service in young people; service-learning is also a reliable predictor of school success. This session will provide real life examples as well as tried and true strategies for including youth with disabilities in service learning activities that contribute to the improvement of their communities.

Presenters:

Kevin Days, Program Coordinator, Learn & Serve America
Corporation for National and Community Service

Debbie Gilmer, MEd
Maine Support Network, Western Maine Partnership

Debra Hart, MEd, Project Director
Institute for Community Inclusion
University of Massachusetts Boston

[A:5] A History and Overview of the Corporation for National and Community Service

Location: Plaza Ballroom II & III

This session will provide a basic overview of CNCS programs and will outline the history that led to their establishment -- helpful information for those with little or no previous knowledge of the Corporation for National and Community Service.

Presenters:

Margie Legowski, Training & Technical Assistance Specialist
Corporation for National and Community Service
Location: Magnolia  
Certain specific skills are essential to supporting individuals with disabilities as active members and volunteers, including basic etiquette, legal responsibilities, outreach, recruitment, accessibility and reasonable accommodations. If you are new to coordinating a disability inclusion in national service initiative, this session is for you.

Presenters:

Lanny Taulbee, Disability Coordinator  
Kentucky Commission on Community Volunteerism and Service  

Del Ray Zimmerman, Communications & Access AmeriCorps Director  
Volunteer Tennessee

Afternoon Break  
3:30 PM – 4:00 PM  
Location: Plaza Ballroom Foyer

Thursday, October 16, 2008  
Workshop Block B  
4:00 PM – 5:30 PM

[B:1] The Future... in Universal Design (Part II)  
Location: Arbors  
Universal Design creates a functional and welcoming environment that can be accessed by everyone. This interactive workshop will provide an overview of Universal Design (UD) principles and concepts for physical and learning environments and its application to national service programs. Presenters will discuss a case study of successful UD implementation in an AmeriCorps program and engage participants in hands-on activities.

Presenters:

Karla Kmetz, Project Specialist  
Association of University Centers on Disabilities  

Sue C. Lin, MS, Project Director  
Association of University Centers on Disabilities

[B:2] Cyber Service: Volunteering Unbound by Space, Place or Time

Detailed Schedule • Day 1
Imagine a world where you can effectively serve your community in your own time and in your own space -- even in your pajamas!

Presenters:

**Jeff Coburn, Senior Web Specialist**  
*Institute for Community Inclusion*  
*University of Massachusetts Boston*

**Jason Scott, Training Officer**  
*Corporation for National and Community Service*

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[B:3] **National Service: An Appealing Option for Youth in Transition**  
*Location: Aspen*

When considering what comes next after high school, national and community service presents an appealing option for students with disabilities. Whether the decision is to go on to employment or to further education, a national service experience is a valuable place to develop skills, expand networks, and explore career options. This session will demonstrate how involving students with disabilities in service-learning and volunteering during their educational career helps to ensure that national service is viewed as a viable option during their transition to adulthood. Workshop will discuss how service can help young adults give back to their communities while simultaneously developing skills and experience, and receiving a living allowance and educational benefit.

Presenters:

**Debra Hart, MEd, Project Director**  
*Institute for Community Inclusion*  
*University of Massachusetts Boston*

**Gayann Brandenburg**  
*Denver Options, Inc/CTAT*

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[B:4] **So You Wanna Become a National Service Participant...**  
*Location: Plaza Ballroom II & III*

This session will provide an informative overview of how an individual becomes a national service member or volunteer. Choosing the program that best matches your skills, interests, and circumstances is the important first step. This practical session is essential to those who want to learn how someone becomes active in Senior Corps, AmeriCorps or Learn and Serve America.

Presenters:

**Harry Cheema, Admissions and Alumni Affairs Manager**  
*City Year Washington, DC*

**Bruce H. Cline, State Program Director**
Program Spotlight: Diocese of Providence - Communities Connected AmeriCorps
Location: Walnut
A faith-based AmeriCorps program partners to address critical community needs. Partners in this are: Recycling for Rhode Island Education and the Rhode Island Developmental Disabilities Council, University of Rhode Island.

Presenters:

Kathleen Fresher-Samways, PT, DPT, Director
Recycling for RI Education, Providence, RI & Project Manager, RI Developmental Disabilities Council

Hilary Hoban, BS
Communities Connected AmeriCorps, Providence, RI

Inclusion Practices from Around the World
Location: Magnolia
Glimpse into other countries that are successfully engaging people with disabilities in community life and specifically in service and volunteerism. What are some of our similarities and differences? What strategies or practices might we borrow or adapt for the benefit of our own programs? Come and join this lively discussion; ask questions and share your own knowledge and experience.

Presenters:

Cassandra Solderitsch, Senior Manager of Operations
Cross-Cultural Solutions

Pete Bryan, Program Enrollment Manager
Cross-Cultural Solutions

Evening Film: Including Samuel
Time: 7:30 PM – 9:00 PM
Location: Plaza Ballroom 1
Photojournalist Dan Habib rarely thought about the inclusion of children with disabilities before he had his son Samuel. Now he thinks about inclusion every day. Habib documented his family’s efforts to include Samuel in every facet of their lives, a journey that transforms each of them.
Theme for the Day: Building Skills & Tools to Create a Totally Inclusive Future

Media & Resource Room
8:30 AM – 6:00 PM
Location: Plaza Ballroom I
The Media & Resource Room is a drop-in space for all conference participants to learn more about inclusive materials and products available throughout the national network. Products in the Media & Resource Room include a varied selection of brochures, videos, training tools and outreach materials, which will be of interest to most conference attendees.

Breakfast Plenary
Time: 8:30 AM – 10:00 AM
Location: Plaza Ballroom B & C

Welcome Address:

George S. Jesien, PhD, Executive Director
Association of University Centers on Disabilities

Keynote Speaker:

John D. Kemp, Esq., Principal
Powers, Pyles, Sutter & Verville
John D. Kemp, a lawyer and disability rights advocate, is a principal in the law firm of Powers, Pyles, Sutter & Verville. Widely respected for his many achievements, Mr. Kemp is an expert in the areas of disability, rehabilitation, health care, and nonprofit organizations. Mr. Kemp has personal experience with disability. Having been born without arms below the elbows and legs below the knees, Kemp uses four prostheses in living an independent, productive life.
[C:1] Volunteer Service: A Path to Employability
Location: Juniper
A recent Corporation for National and Community Service study found that civic engagement has a positive and meaningful impact on employment outcomes. This session will highlight individual stories of alumni with disabilities who credit their service experience with expanding their skill-base, knowledge of community needs and increasing their employability.

Panelists:

Michael Agyin, NCCC Alum

Tom Hamel, AmeriCorps Alumnus & Director of Operations
Outdoor Explorations

Sarah Kaplan, AmeriCorps VISTA Alumna & Training Associate
National Service Inclusion Project, ICI/UMass Boston

Amy Rocker, AmeriCorps Alumna & Disability Program Navigator
State of Arizona, Maricopa Workforce Connection

[C:2] Exploring the Dynamics between Benefits Programs and National Service
Location: Aspen
We will share effective practices and strategies from the Benefits Summit that best guide individuals regarding their disability benefits and National Service. What are the remaining issues that may present barriers to enrollment and what are successful strategies to address these issues?

Presenters:

Joyce Armstrong, Director, Connect to Work Center
Connecticut Work Incentives Planning and Assistance Project

Lucy Bayard, MEd, Training Associate
National Service Inclusion Project, ICI/UMass Boston

Robert Hull, Vice President for Research
Cerebral Palsy Research Foundation
[C:3] Nothing for Us Without Us: Preparing and Responding to Disasters  
*Location: Magnolia*  
Disaster/emergency organizations throughout the country are engaging “vulnerable” populations. What better way to engage people with disabilities and other “vulnerable” populations in service to their communities than by including them in your preparedness planning and emergency response activities.

*Presenters:*  
**Eddie Aguero, Consultant**  
**Peter Cales, Training and Disability Program Officer**  
*ServeNebraska*  
**Sadelle Sweet, Disability Coordinator**  
*Mississippi Commission for Volunteer Service*  
**Lanny Taulbee, Disability Coordinator**  
*Kentucky Commission on Community Volunteerism and Service*

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[C:4] Telling Your Story to Attract Partners, Members and Volunteers  
*Location: Arbors*  
Your national service project does great things and you have the will and opportunity to include members and volunteers with disabilities in your work, but where are they? How do you get your story out early and often enough to attract and persuade people with disabilities to join your effort? How do you engage the network of folks who support people with disabilities to encourage them to ask on your behalf? This session will offer participants the chance to get specific about their recruitment strategy and message.

*Presenters:*  
**Susan Hailman, Director of Knowledge Transfer and Utilization**  
*Campaign Consultation*  
**Paul N. Martell, Accessibility Program Manager**  
*Volunteer Florida*  
**Megan Sargent, Training and Inclusion Coordinator**  
*Michigan Community Service Commission*

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[C:5] On Becoming an AmeriCorps State Program  
*Location: Walnut*  
More and more disability organizations are becoming successful at developing AmeriCorps programs that recruit and retain individuals with and without disabilities. If you are considering becoming an AmeriCorps program, this session will provide general information on grant requirements and on the most effective ways to stay current on CNCS
grant competitions. Further, two disability organizations will share their experience in applying for and operating a successful AmeriCorps program.

Presenters:
Stacy Bliss Fudge, PhD, Research Fellow & AmeriCorps Program Coordinator
Munroe-Meyer Institute
Thomas Fish, PhD, LISW, Family & Employment Services Director
Nisonger Center

[C:6] Workin’ & Volunteerin’ – Integrating Volunteering into Your Lifestyle
Location: Plaza Ballroom II & III
Being employed and volunteering are not mutually exclusive activities. We know that people who volunteer are significantly more likely to be happy and satisfied with their lives. This session will provide examples of people who have successfully integrated employment and volunteering into their lives and derive the inherent benefits that accrue from both activities.

Presenters:
Olegario D. Cantos VII, Esq., Special Counsel to the Acting Assistant Attorney General for Civil Rights
U.S. Dept. of Justice
Tom Hamel, AmeriCorps Alum & Director of Operations
Outdoor Explorations

Networking Lunch
12:00 PM – 2:00 PM
Lower Level Foyer & Ballroom

Friday, October 17, 2008
Workshop Block D
2:00 PM - 3:30 PM

[D:1] Building Strategic Partnerships to Foster Inclusion
Location: Arbors
Collaboration among the service, volunteer, and disability communities continues to offer promising ways to create comprehensive plans to actively engage member and volunteers with disabilities. Yet too often, parties don’t take the time to get to know each other or agree on common goals. Without this critical step in the process, collaboration efforts can be disastrous. This session will describe concrete elements and processes necessary for productive partnerships to enhance inclusion within your program and statewide.
[D:2] Veterans Who Volunteer
Location: Aspen
Each year, in service to our nation, thousands of former military personnel join the ranks of veterans with disabilities. These veterans have proven their ability, their loyalty, know the meaning of teamwork and represent a rich talent pool that is too often overlooked. Service and volunteering can be an effective approach for veterans with disabilities to become reintegrated into their communities. Speakers will share proven strategies to reach and recruit veterans who want to continue to give back to their communities through community service and volunteering.

Presenters:
Emily Button, AmeriCorps Program Director
US Veterans Initiative
Chet Cooper, Executive Director
ABILITY Awareness

[D:3] So You Wanna Start a State Inclusion Team…
Location: Juniper
Since 2002, many states have intentionally convened individuals and organizations in teams to support programs and people with disabilities in service. State-based Inclusion Teams have strategically identified organizational priority areas and put structures, systems, and processes in place to ensure that all elements of inclusion are addressed and incorporated. This session will review emerging promising practices elucidated during the National Service and Disability Inclusion Conference Leadership Institute. Participants will also have an opportunity to review the newly developed State Inclusion Team “How-To Manual,” developed with extensive field input and field-tested practices.

Presenters:
Diane Lenz, MA
Northern Arizona University Institute for Human Development
Bob Shogren, Director
Arizona Governor’s Commission on Service and Volunteerism
Amy Thompson, Consultant
CAC Consulting
[D:4] A Primer on Disability Requirements for CNCS Grantees
Location: Ballroom II & III
A walk through the most important disability inclusion legal requirements of federal grantees or beneficiaries. As much as possible, this will be a discussion of the practical implications of accessibility requirements and common sense ways for programs to meet or exceed those requirements.

Presenters:

Bruce H. Cline, State Program Director
Corporation for National and Community Service

Location: Magnolia
An interactive discussion of the methods and inherent challenges associated with establishing disability statistics. Come explore some of the accepted approaches used by the US Census and other agencies.

Presenters:

Holly H. Matulewicz, MA, Research Associate
Institute for Community Inclusion/UMass Boston

Location: Walnut
The Corporation for National and Community Service recently instituted a State Commission Disability Inclusion Standard. This standard represents the basic and most effective ways to operate high quality programs within your state. This session will introduce the Inclusion Standard and outline the monitoring process. Representatives from states that have recently completed a standards review will speak about their experience, share lessons learned, and describe techniques for effective preparation.

Presenters:

Joseph M. Benish, Compliance & Disabilities Manager
PennSERVE

Peter Cales, Training and Disability Program Officer
ServeNebraska

Shohreh Kermani-Peterson
Program Manager AmeriCorps State Administrative Standards
Corporation for National and Community Service

Del Ray Zimmerman
Communications & Access AmeriCorps Director
Volunteer Tennessee

Detailed Schedule • Day 2
[E:1] Telling My Story: Inclusion in Action  
*Location: Arbors*
Discuss and learn from personal experiences, successes, and challenges encountered by members and volunteers throughout the U.S. What strategies actively engage people with disabilities in service? What are the most effective outreach and recruitment tactics? What are lessons learned from challenges encountered? Come be a part of this important, practical, and relevant conversation with current and former members.

*Presenters:*

**Justen Cantan**, MACC AmeriCorps VISTA Leader  
*Massachusetts Campus Compact (MACC)*

**Sam Gleese**, AmeriCorps Alum  
*Mississippi*

**Tom Hamel**, AmeriCorps Alumnus & Director of Operations  
*Outdoor Explorations*

**Amy Rocker**, AmeriCorps Alumna & Disability Program Navigator  
*State of Arizona, Maricopa Workforce Connection*

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[E:2] Program Spotlight: Advancing Inclusion within a National Network  
*Location: Walnut*
This session will highlight City Year’s commitment to inclusion and their approach to purposely and thoughtfully developing the knowledge base, systems and tools necessary to more successfully engage people with disabilities in the national corps.

*Presenters:*

**Dan McAllister**, Employee Relations Manager  
*City Year National*

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[E:3] The Paradigm Has Shifted...  
*Location: Magnolia*
The experience of serving alongside a person with a disability irrevocably changes the lives and attitudes of all parties involved -- including the individual with a disability. Myths are debunked and fears are alleviated as everyone has the opportunity to demonstrate their talents and potential for meaningful contribution. We are seeing seismic shifts in our cultural paradigms as people with disabilities take advantage of opportunities to fully engage in their communities.
Presenters:

Ted Garland, AmeriCorps Alum  
Institute for Human Development

Sarah Kaplan, AmeriCorps VISTA Alumna & Training Associate  
National Service Inclusion Project, ICI/UMass Boston

Diane Lenz, MA, Community Services Coordinator  
Northern Arizona University Institute for Human Development

John McDermott, Project Staff  
Northern Arizona University Institute for Human Development

[E:4] Making Accommodation Possible through Assistive Technology Tools  
Location: Aspen
Assistive Technology (AT) is a tool that can support and enhance the way members with disabilities serve and perform daily activities. Come learn about the spectrum of AT from high-tech to low-tech and how you can access assistive technology resources readily available in your state to effectively accommodate service participants with disabilities.

Presenters:

Karla Kmetz, Project Specialist  
Association of University Centers on Disabilities

Sue C. Lin, MS, Project Director  
Association of University Centers on Disabilities

[E:5] Inclusion Outcomes & Indicators of Success  
Location: Juniper
When is inclusion successful? Come learn how to develop outcomes to track success in your inclusion efforts. This session will share effective practices for defining successful inclusion and will identify systems for demonstrating the positive impact of inclusion in your programs.

Presenters:

Lucy Bayard, MEd, Training Associate  
National Service Inclusion Project, ICI/UMass Boston

Holly H. Matulewicz, MA, Research Associate  
Institute for Community Inclusion/UMass Boston
Considering the Effect of Policies on People with Disabilities in National Service

Location: Plaza Ballroom II & III

At times an organization’s policies have unintended, often negative, effects on people with disabilities. A panel of grantees will discuss examples of the most frequently misinterpreted CNCS policies vis-à-vis actual or potential members with disabilities. The goal of this session is to develop and recommend a process for “field-testing” new policies as they are being developed and further, to recommend a companion process for providing feedback on the unintended consequences of current policies.

Presenters:

Eddie Aguero, Consultant

Amy Borgstrom, Associate Director for Policy
AmeriCorps State/National, CNCS

Brian Lock, Disability Coordinator
Washington Commission for National and Community Service

Bob Shogren, Director
Arizona Governor’s Commission on Service and Volunteerism

Networking & Poster Session
5:30 PM – 7:30 PM
Location: Lower Level Foyer
**D A Y  T H R E E :  S A T U R D A Y ,  O C T O B E R  1 8**

**Theme: We Have Come a Long Way – Now, Let’s Shape the Future!**

**Media & Resource Room**

8:30 AM – 11:30 AM  
*Location: Plaza Ballroom I*

The Media & Resource Room is a drop-in space for all conference participants to learn more about inclusive materials and products available throughout the national network. Products in the Media & Resource Room include a varied selection of brochures, videos, training tools and outreach materials, which will be of interest to most conference attendees.

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**Saturday, October 18, 2008**

**Workshop Block F**

8:30 AM - 10:00 AM  
*Breakfast will be served during workshop*

[F:1] **Collaborating for Success: State Commissions & Disability Organizations**

*Location: Ballroom II & III*

Three examples of successful partnering between State Commissions and disability organizations to support people with disabilities in national service will be explored during this session. Participants will discuss successes, lessons learned, and provide guidance on avoiding common pitfalls.

**Presenters:**

**Cathey J. Ector, Disability Coordinator**  
*North Carolina Commission on Volunteerism and Community Service*

**Paul N. Martell, Accessibility Program Manager**  
*Volunteer Florida*

**Janet May, Coordinator of Transition and Adults**  
*University of Maine Center for Community Inclusion and Disability Studies*
Promising Practices for Engaging People with ALL Abilities in Service

Location: Magnolia

The National Service Inclusion Project (NSIP) Fellows Program aims to increase and enhance the disability and national service field’s understanding and capacity to develop and implement strategies that allow citizens with disabilities to fully participate in service and volunteering. The Fellows will share the promising practices of their Fellowships.

Presenters:

Michael Bray, Research Assistant
Wayne State University Developmental Disabilities Institute

Andre Keith Robinson, Advocate
Community Living Services/AmeriCorps

Laura Lacey, Social Studies & Learn and Serve Teacher
Brooke Point High School, Stafford County (Virginia) Public Schools

Advancing Knowledge and Practice: Replicable Strategies from CNCS Disability Inclusion Outreach Grantees

Location: Arbors

Since July of 2005, six organizations, with funding from CNCS, have developed projects designed to encourage and support individuals with disabilities to give back to their communities through volunteering, while simultaneously experiencing personal and professional growth. Presenters will share their outcomes and explore promising practices that advance disability inclusion in national and community service.

Presenters:

Gayann Brandenburg
Denver Options, Inc./CTAT

Cassandra Cole, EdD, Faculty,
Indiana Institute on Disability and Community

Chet Cooper, Executive Director
ABILITY Awareness

Jenn Fauss, Senior Director, Program Initiatives
Points of Light Institute

Teresa Grossi, PhD, Director
Indiana Institute on Disability and Community

Karen Leventhal, Director, Tarjan Center Service Inclusion Project
Tarjan Center at UCLA
Program Spotlight: Inclusive Crew Initiative
Location: Aspen
Every corps member is tested through service. The Inclusive Crew Project demonstrates that people with disabilities are rising to the challenge. This program is working to identify key areas where support is needed, to inform the creation of a toolkit that will be made available to other Corps. This workshop will provide an overview of the project as well as offer key lessons from each of the sites participating in the Inclusive Crew Project.

Facilitator:
Tanya Simpson, The Corps Network

Panelists:
Kevin Webb, Mitsubishi Electric America Foundation
Tip Ray, Inclusive Recreation Strategies
Allyson Johnson, Minnesota Conservation Corps
Jim Sanders, Operation Fresh Start (Madison, WI)
Kate Stephens, Utah Conservation Corps
Quinton Williams, Utah Conservation Corps
Andy Zimmer, Utah Conservation Corps

Using Assistive Technology to Live Independently
Location: Juniper
As more Americans age, especially Baby Boomers, there is an increasing need for strategies to live independently. This workshop will highlight products from low-tech to high-tech and no-cost strategies that enable all of us to maintain self-sufficiency in the years to come.

Presenter:
Jane Gay, BSN, RN, Director
Iowa Program for Assistive Technology
Center for Disabilities and Development
[G:1] Look at What We’ve Done Together: Success Stories from State Inclusion Teams  
*Location: Aspen*

State Disability Inclusion teams have collaborated to achieve some phenomenal results in advancing and supporting the inclusion of people with disabilities in national service. Come and hear the experience of three states; you have permission to steal all of their tools and techniques as you see fit.

*Presenters:*
  - State Inclusion Team Members from Florida
  - State Inclusion Team Members from Arizona
  - State Inclusion Team Members from Mississippi

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[G:2] Strengthen Your Community through a National Service Program  
*Location: Juniper*

Organizations are using volunteers to grow various aspects of their operation by developing and implementing a national service program. How do you find optimal compatibility between your organization’s community strengthening goals and a national service program? How do you operate a national service program so that it contributes to your organization’s goals and strengthens the community? Come learn how the Massachusetts Campus Compact has integrated national service in their program model.

*Presenters:*
  - Carly Bruder, Coordinator, MACC AmeriCorps VISTA Program  
    Massachusetts Campus Compact
  - Sarah Kaplan, AmeriCorps VISTA Alumna & Training Associate  
    National Service Inclusion Project, ICI/UMass Boston
[G:3] History and Overview of Disability Law and Implications for National Service Programs
Location: Arbors
This session will provide a history and overview of major disability laws, their intent and how they may impact national service programs.

Presenter:
Kim Musheno, Director of Legislative Affairs
Association of University Centers on Disabilities
Paula Sotnik, Project Director
National Service Inclusion Project
Institute for Community Inclusion/University of Massachusetts Boston

[G:4] Open Space – Disability Coordinators Table Topics
Location: Ballroom II & III
Disability coordinators will select topics of primary interest and explore them with their peers.

Presenters:
National Service Disability Coordinators

[G:5] Recruitment: Old School Style
Location: Magnolia
Are you a bit intimidated by all the dazzle of Web 2.0? Old school tried and true techniques to recruit volunteers with disabilities still work and still need to be incorporated into your recruitment toolbox. Participants in this session will share their effective recruitment practices and recognize which ones we need to keep and/or adapt as we move into the future.

Presenter:
Eddie Aguero, Consultant
**Closing Luncheon & Awards**

12:00 PM – 2:00 PM

Speakers:

Jewel Bazilio-Bellegarde, Senior Training & Disability Inclusion Officer  
*Corporation for National and Community Service*

Paula Sotnik, Project Director  
*National Service Inclusion Project*  
*Institute for Community Inclusion/University of Massachusetts Boston*

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**Spirit of Inclusion in Service Awards**

*Awards will be presented in the following categories:*

- Distinguished Leadership
- Excellence in Partnering
- Inclusion in Action
- Advancing Community Engagement

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**Keynote Speaker: Jonathan Kaufman**

*Founder, DisabilityWorks, Inc.*

Consultant, author, professor and a person living with a disability, Jonathan Kaufman is a sought after guest on television & radio discussing a variety of disability and aging issues that impact business, government and personal lifestyle. He is a dynamic speaker at events from the United Nations Social and Economic Development Forum, to AARP’s Diversity & Aging in the 21st Century Conference. Mr. Kaufman’s expertise guides organizations like The Society for Human Resource Management and companies like Monster, Inc. As an advisor to Diversity Best Practices on a variety of disability and aging matters, his work is proving invaluable for Fortune 500 and 1000 companies.

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The 2008 National Conference on Disability Inclusion and National Service: Acting Today to Shape the Future is made possible through a cooperative agreement, with the Corporation for National and Community Service, to ensure the full inclusion of people with disabilities in national and community service.
Local Attractions

**This is only a partial list of attractions. Please feel free to explore Arlington, D.C., and the surrounding areas at your leisure.**

Washington DC Old Town Trolley Tours (Leaves from Union Station (Red Line) or 10th & E Streets NW)
www.trolleytours.com/washington-dc/ or 202.832.9800
Tour runs 9am-5:30 pm, daily, every half an hour, Admission prices available online or at kiosk
Please call 24 hours in advance to reserve a trolley with a lift
*This is a “hop-on, hop off” tour and will take you to many of the sights on this list. *

Arlington Cemetery (Blue Line)
www.arlingtoncemetery.org/ or call 703.607.8000.
8am-5 pm, daily

Washington Monument and National Mall (Various stops, including Smithsonian and Federal Triangle)
www.nps.gov/wamo/ or call 202. 426. 6841.
Open daily, 9am to 5pm, last tour beginning at 4:45 pm
Free admission, ticket needed

Smithsonian Museums (Blue/Orange Lines)
www.si.edu/ or by calling 202.633.1000 (voice/tape) or 202.633.5285 (TTY).
Most museums open daily, 10am-5:30pm
Free admission for all Smithsonian museums and the National Zoo

National Zoo (Woodley-Park Zoo/Adams Morgan or Cleveland Park Stations, Red Line)
http://nationalzoo.si.edu or 202.633.4800; 202.673.7800 (TTY)
10am-6pm, Free admission

United States Capitol Complex (East end of National Mall)
www.aoc.gov/cc/index.cfm or 202-224-4048 (Voice); 202-224-4049 (TTY)
Mon.-Sat., 9am-4:30 pm

Mount Vernon Estate and Gardens (Huntington Station, Yellow Line)
www.mountvernon.org/ or 703.780.2000
9am-5pm, daily, $13 adult admission
Manual wheelchairs available on site
Library of Congress (Capitol South Station, Blue/Orange Line)  
www.loc.gov/ or 202.707.8000  
M-Sat., 10am-5pm, Open 24/7  

Lincoln Memorial (Opposite Washington Monument)  
www.nps.gov/linc/  

U.S. Botanical Gardens (Federal Center or Capitol South stations, Blue/Orange lines)  
www.usbg.gov/ or 202.225.8333  
Conservatory Hours: open 10am-5pm daily  
National Garden Hours: open 10am-7pm daily  
Bartholdi Park Hours: open dawn to dusk, daily  
Free admission  

International Spy Museum (Chinatown Station, Red/Yellow Lines)  
www.spymuseum.org/ or 866.779.6873  
10am-6pm, last admission to the Permanent Exhibition is 4pm  
$18 adult admission  

National Aquarium (Federal Triangle Station, Blue/Orange Lines)  
www.nationalaquarium.com/ or 202.482.2825  
9am-5pm  
$7 general admission  

The Marian Koshland Science Museum (Gallery Place or Chinatown Stations, Red/Green/Yellow Lines)  
www.koshland-science-museum.org/ or 202-334-1201 or toll-free 888-KOSHLAND (888-567-4526)  
10 am-6 pm daily, except Tuesdays  
$5 adult admission  

Washington National Cathedral (Tenleytown/AU Station, Red Line)  
www.nationalcathedral.org/ or 202.537.6200  
Mon-Sat. 10am-4pm, Sun. 8 am-6:30pm  
Tours are 10am-11:15am, and 12:45pm-3:30pm, starting every thirty minutes  
Woodley Park and Adams Morgan Neighborhoods (Various stations)  
Great dining and shopping  

Pentagon City Mall (Blue Line)  
Open Mon. to Sat.,10am - 9:30pm; Sun.,11am - 6pm
Hotel Shuttle Services
A complimentary, fully accessible hotel shuttle runs 6am-10:30pm every day and can take you to and from the Pentagon City Metro stop or Ronald Reagan Washington National Airport (DCA). The shuttle runs as follows:

**Shuttle leaves the Hilton Alexandria Mark Center:**
- On the hour (XX:00) and on the half hour (XX:30)
- Arrives at the Pentagon City Metro Stop: (Yellow and Blue Line):
- Ten after the hour (XX:10) and forty after the hour (XX:40)
- Arrives at Ronald Reagan Washington National Airport (DCA):
- Twenty after the hour (XX:20) and fifty after the hour (XX:50)
- Please call (703) 845-1010 and dial “0” for the operator if you have any issues with the shuttle.

The Metro: Rail & Bus
Metrorail and Metrobus serve a population of 3.5 million within a 1,500 square-mile area, and the system is considered one of the most accessible transit systems in the world. Metro continually strives to provide easy access for all customers. Whether it’s elevator access from street level to the train platform or low floor and lift-equipped buses, Metro is working to make the system accessible to customers with disabilities.

- All Metro stations, rail cars and buses are accessible.
- For a list of out of service elevators, call 202-962-1212 (TTY 202-638-3780).
- The Electronic Elevator Notification (ELLEN) system alerts customers in advance about known elevator outages. Customers can visit Metro’s Web site and sign up to be notified of elevator service disruptions by e-mail, cell phone text message, pager or personal digital assistant.
- To arrange for free shuttle service in the event of an elevator outage, call 202-962-1825 (TTY 202-638-3780).
- For more information regarding accessibility of the Metro, please visit www.wmata.com/
Restaurants, Food Establishments, and Drug Stores Within Walking Distance or Less Than 1 ½ Miles From the Hilton Alexandria Mark Center Center Hotel

Strip Mall 1
Exit Hotel through rear on the main lobby level; pass upper parking lot gate; cross Beauregard Street and turn left; head south (past Clyde’s Restaurant) approx. 3 blocks.

- Subway Sandwiches
- McDonald’s
- Dairy Queen
- Starbucks Coffee
- Illusions (Thai Cuisine)
- Giant Food Store
- Blockbuster

Strip Mall 2
Exit Hotel through main entrance and veer towards the street on the right (Mark Center Drive); turn left and cross Seminary Road; once across go right and take the walking path over I-395; SM 2 is just off Seminary Road (at Kenmore Avenue) on the other side of I-395.

- Hunan Restaurant (ground floor of office building on corner)
- Quizno’s Sub
- Roma Pizza
- CVS
- 7-Eleven
- Magruder’s (grocery store)

Strip Mall 3 (SM 3)
Located .08 of a mile from Hotel; take Beauregard Street going north (past Northern Virginia Community College) to King Street; TGI Fridays is on the corner on your left.

- TGI Fridays
- China Delight
- Domino’s Pizza
Strip Mall 4, Crossroads Place
Located 1.03 miles from Hotel; across from the Skyline Office Complex; take Beauregard Street going north (past Northern Virginia Community College) to King Street; turn left (King Street will soon turn into Leesburg Pike); SM 4 will be on your right.

- Olive Garden
- Edy’s Chicken and Steak
- CVS
- Subway Sandwiches
- Dairy Queen
- Hunan East Restaurant and Bamboo Buffet
- Pizza (2 restaurants)
- Great American Steak and Buffet
- Starbucks
- Giant Foods and World Market

Others
Clyde’s

(Celebrates the water sporting life with seasonal American food, great “happy hour”); directions on map.

5 Guy’s (fun, inexpensive, rated as having the best burger for your money in the area); take Beauregard Street north for .08 of a mile to King Street; 5 Guys is on the right corner.

7-Eleven. Closest store is located within the Southern Towers Apartment Complex which is directly across from the Hotel; exit Hotel through main entrance and veer towards the street on the right (Mark Center Drive); turn left and cross Seminary Road; once across go right through the parking lot; you will next pass the Sherwood Building and the 7-Eleven is to its right- next to the BB&T Bank.